

Introduction

W.U.S. Health Centre (Main Campus) was commissioned on 15th August 1953 by World University Service (W.U.S.), a Geneva based international Non-Governmental Organization (NGO). It has been a gratifying experience to serve the beneficiaries belonging to University community for the past 62 years. Subsequently, three more Health Centres namely W.U.S. Health Centre (South Campus), W.U.S. Health Centre (West) and W.U.S. Health Centre (East) were commissioned with assistance from University Grant Commission (UGC).

Vision and Mission

Our vision is to develop this institution in a manner where in primary healthcare is ensured in comprehensive manner under one roof to the esteemed employees and students of University of Delhi.

The mission of W.U.S. Health Centre is to provide quality Healthcare and emergency treatment to all the beneficiaries of University of Delhi in dedicated, effective and efficient manner with integrity and strive continuously to raise their standard of health.

Interim Governing Council (IGC)

The WUS Health Centre in University of Delhi has an Interim Governing Council (IGC) appointed by the Executive Council. The Committee formed on 04.07.2012 is as follows:

1. Prof. V.K. Chaudhary - Professor and Head, Department of Biochemistry
Director, Centre for Innovation in Infectious Disease
Research, Education and Training (CIIDRET)
(Chairperson - nominated by Vice-Chancellor)
2. Prof. J.P. Khurana - Professor, Department of Plant Molecular Biology
(Member)
3. Prof. S.C. Bhatla - Professor and Head, Department of Botany
(Member)
4. Prof. Dr. Jolly Rohatgi - Professor of Ophthalmology, UCMS
(Member)
5. Prof. T.R. Sheshadri - Professor, Department of Physics
(Member)
6. Prof. Rani Gupta - Professor, Department of Micro-Biology
(Member)
7. Dr. Sunil Thakur - Chief Medical Officer, W.U.S. Health Centre
(Member Secretary)

The Interim Governing Council (IGC) formulates on behalf of the Executive Council various rules and regulations for the W.U.S. Health Centres. It provides basic functional guidelines and develops long-term policies for effective and efficient operationalisation of the Health Centres.

Locations of W.U.S. Health Centres

S. No.	W.U.S. Health Centres	Address
1.	W.U.S. Health Centre (North Campus)	33, Chattra Marg, University of Delhi, Delhi-110007
2.	W.U.S. Health Centre (South Campus)	Benito Juarez Marg, University of Delhi, South Campus, Delhi-110021
3.	W.U.S. Health Centre (East Delhi)	Staff Quarter, Dr. B R Ambedkar College, Main Waziarabad Road, Delhi-110094
4.	W.U.S. Health Centre (West Delhi)	Shivaji College, Raja Garden, Delhi-110027

Purchase Committee

All the medicines purchased for the Health Centres are made through duly constituted purchase committees proposed by the Chairperson of the IGC, W.U.S. Health Centre or the Chief Medical Officer and approved by the Pro-Vice Chancellor on yearly basis.

Being executive head of the administration, the Chief Medical Officer is responsible for the smooth functioning of all the Health Centres. However, W.U.S. Health Centres in the South, West and East are locally administered by respective Medical Officer in Charges.

Achievements of W.U.S. Health Centre

1. W.U.S. Health Centre sent Para Medical Staff for provision of Medical Services in National Service Scheme (NSS) Camp organized by Programme Coordinator, NSS, University of Delhi at Bhagini Nivedita College, Kair (Near Najafgarh) w.e.f. 22nd March 2016 to 28th March 2016. In addition to this a Health talk regarding Hypertension was also delivered for benefit of attendees.
2. In addition to this Health Centre also provided emergency medical services even on Sundays in following Tournaments/Functions organized by University of Delhi :

Inter College Cross Country Race (Men & Women) Tournament 2015-16 : 26th September, 2015

Delhi University Inter College Athletic Meet (Men & Women) Tournament 2015-16 : 28th to 31st October, 2015

Delhi University Inter College Judo (Men & Women) Championship 2015-16 : 5th to 7th November, 2015

DUSU Cultural Programme : 27th, 28th and 29th January, 2016

Blood Donation Camp : 11th January, 2016

Delhi University Inter College Wrestling (Men & Women) Championship 2015-16	:	12 th January, 2016
12 th K.K. Luthra Memorial International Moot Court Competition	:	15 th to 17 th January, 2016
International Conference at Campus Law Centre	:	12 th , 13 th & 14 th February, 2016
Painting Competition	:	20 th February, 2016
Flower Show	:	26 th February, 2016
Delhi University Inter College Taekwondo (Men & Women) Championship	:	2 nd to 4 th March 2016
Delhi University Inter College Football (M) Championship 2015-16	:	18 th and 19 th March 2016

- World Health Day was celebrated in W.U.S. Health Centre (North Campus) on 7th April 2015. **The theme of this year's World Health Day was Food Safety.** Leaflets highlighting the issues regarding Food Safety were distributed to all the Faculties/Departments/Centres/Colleges/Hostels which was highly appreciated by everyone. An article on Food Safety was uploaded on University of Delhi website for the information of University fraternity.
- Epidemic of Dengue Fever was prevalent in whole of Delhi/NCR in September and October, 2015. **Pyrethrum spray was intensively done in whole of the University Campus area and University Enclave colleges.** Leaflets highlighting the issues regarding Dengue Fever were distributed to all the Faculties/Departments/Centres/Colleges/Hostels which was highly appreciated by everyone. An article on Dengue Fever was uploaded on University of Delhi website for the information of University fraternity.
- Computerized Pictorial mapping depicting density of employees of University of Delhi and its constituent Colleges vis-à-vis availability of empanelled hospitals in those areas has been prepared.** This will facilitate further process of empanelment of hospitals for University of Delhi in areas where no or insufficient Empanelled Hospitals exist at present.
- Health check up camps, Cardiac check up camps, Diabetes detection camps have been organized from time to time in collaboration with reputed Hospitals.

W.U.S. Health Centre (North Campus)

The WUS Health Centre (North Campus) provides 24 x 7 services except Sundays 10:30 AM to 08:00 PM for the University employees, their dependants and students. It provides OPD services from 08:00 AM to 08:00 PM, six days a week and remains opens on Sundays (08.30 AM to 10:30 PM) and Gazetted Holidays (08.30 AM to 10:30 PM). It remains open throughout the day even on Holi and Diwali Holidays. It provides emergency services from 08:00 PM to 08:00 AM. It has a Chief Medical Officer, 4 full time Medical Officers, 4 Medical Consultants on contract, 1 Medical Officer on contract, 3 Part-time Medical Officers, 12 Part-time Visiting Specialists who provide Specialized services for two hours in Cardiology (thrice in a week), Neurology (once in a week), Psychiatry (once in a week), Orthopaedic (five days in a week), E.N.T. (five days in a week), Paediatric (four times in a week), Skin (4 days in a week), Ophthalmology (thrice in a week), Dental (six days in a week) and Optometry (six days in a week). The centre has a Pathology Laboratory (5 days in a week), Physiotherapy Unit (6 days in a week), X-Ray Department (5 days in a week), Nursing Station (7 days in a week), Dressing Room (6 days in a week), ECG facilities (five days in a week) and Basic Life Support Ambulance (7 days in a week).

W.U.S. Health Centre (North Campus) caters to approximately 1 lac beneficiaries clientele. Approximately 800 patients avail W.U.S. Health Campus (North Campus) facilities per day six days a week.

Timings of W.U.S. Health Centre (North Campus)

1. Monday to Saturday:*

Morning	:	08:00 A.M. to 02:00 P.M.
Evening	:	02:00 P.M. to 08:00 P.M.
Night	:	08:00 P.M. to 08:00 A.M.

** Saturday: 2 Doctors work in Morning Shift & 1 Doctor in Evening Shift.*

2. Sunday:

08:30 A.M. to 10:30 A.M. (Except National Holidays)
Night Service: All Days

List of Doctors of W.U.S. Health Centre (North Campus)

1. Medical Officer:

1. Dr. Sunil Thakur	: M.B.B.S, M.S.,	Chief Medical Officer
2. Dr. (Mrs.) Sheela Jaiswal	: M.B.B.S, M.D. (Gynae.)	Sr. Medical Officer
3. Dr. (Mrs.) Neelu Madan	: M.B.B.S., M.D. (Gynae.), DNB	Sr. Medical Officer
4. Dr. S.S. Dugtal	: M.B.B.S., M.D. (Med)	Sr. Medical Officer
5. Dr. (Mrs.) Ritu Tanwar	: M.B.B.S.	Medical Officer

2. Medical Officer (On Contract):

1. Dr. Y.P. Singh	: M.B.B.S, DTCD	Medical Officer (Contract)
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3. Medical Consultants (On Contract):

1. Dr. Archana Gupta	: M.B.B.S, MD (Gynae.)
2. Dr. K.K. Kohli	: M.B.B.S, DTCD
3. Dr. Dr. S. Karmakar	: M.B.B.S.
4. Dr. R. K. Gupta	: M.B.B.S., DCH

4. Part-Time Medical Officer (On Contract):

1. Dr. Sudha Goel	: M.B.B.S, MD (Gynae.)
2. Dr. Neena Paul	: M.B.B.S
3. Dr. M.K. Grover	: M.B.B.S, DCH

List of Part-Time/Full Time Specialist of W.U.S. Health Centre (North Campus)

SPECIALISTS		NAME	QUALIFICATIONS	DAYS	TIME
CARDIOLOGIST	1.	Dr. Dinesh Kumar Gupta	MD, DM (Cardio)	Tuesday	9:00 A.M. – 11:00 A.M.
(Heart)				Wednesday	9:00 A.M. – 11:00 A.M.
				Thursday	9:00 A.M. – 11:00 A.M.
E.N.T.	1.	Dr. Sunil	MS	Mon - Fri	08:00 A.M. – 09:30 A.M.
NEUROLOGIST	1.	Dr. K.S. Anand	MD, DM (Neurology)	Saturday	3:00 P.M. – 5:00 P.M.
ORTHOPAEDICIAN	1.	Dr. R.K. Gupta	MS (Orthopaedics)	Monday	2:00 A.M. – 4:00 A.M.
				Tuesday to Friday	9:00 A.M. – 11:00 A.M.
PSYCHIATRIST	1.	Dr. Anandi Lal	MD (Psychiatry)	Monday	9:00 A.M. – 11:00 A.M.
SKIN SPECIALIST	1.	Dr. Monika Garg	DVD	Wednesday	10:00 A.M. – 12:00 NOON
				Friday	10:00 A.M. – 12:00 NOON
	2.	Dr. Divya Aggarwal	MD (Dermatology)	Tuesday	8:30 A.M. – 10:30 A.M.
				Thursday	8:30 A.M. – 10:30 A.M.
DENTIST	1.	Dr. Preeti Mahajan	BDS	Wednesday	10:00 A.M. – 01:00 P.M.
				Friday	10:00 A.M. – 01:00 P.M.
	2.	Dr. Shalu Pruthi	BDS	Monday	10:00 A.M. – 01:00 P.M.
				Thursday	10:00 A.M. – 01:00 P.M.
	3.	Dr. Gaurav Kumar Vats	BDS	Tuesday	10:00 A.M. – 01:00 P.M.
				Saturday	10:00 A.M. – 01:00 P.M.
OPHTHALMOLOGIST	1.	Dr. Navita Gupta	MS (Ophthalm)	Monday, Tuesday and Thursday	9:00 A.M. – 11:00 A.M.
OPTOMETRIST	2.	Mr. Navjeet Kumar Gupta		Monday to Saturday	08:00A.M - 02:00 P.M.
PAEDIATRICS	1.	Dr. Anjali Gera	MD (Paediatrics)	Monday	9:30 A.M. – 11:30 A.M.
(CHILDREN)				Friday	9:30 A.M. – 11:30 A.M.
	2.	Dr. Manjoo Gupta	MD (Paediatrics)	Wednesday	9:30 A.M. – 11:30 A.M.
				Tuesday	9:00 A.M. – 11:00 A.M.

Facilities Available at W.U.S. Health Centre (North Campus)

1. Physiotherapy Services

<u>S.No.</u>	<u>Name</u>	<u>Designation</u>	<u>Timings</u>
1.	Sh. R.S.K. Nair	Physiotherapist	09:00 AM to 05:00 PM (Monday to Friday)
2.	Mrs. Meenakshi Nair	Physiotherapist	09:00 AM to 05:00 PM (Monday to Friday)
3.	Ms. Kiran Sharma	Physiotherapist (Contract)	10:30 AM to 05:30 PM (Monday to Friday) 09:00 AM to 04:00 PM (Saturday)

2. Pathology Laboratory (Monday to Friday 9.00 A.M. to 5.30 P.M.)

1. Ms. Shilpa Singh : Technical Assistant

(Sample collection is done from Monday to Friday between 09.30 AM to 12.00 Noon only)
Urine Routine Examination, Stool Routine Examination, Complete Blood Count, Blood Sugar, KFT, Lipid Profile, LFT are performed on Mon, Wed & Fri.

Thyroid Profile (T3, T4, TSH) is performed on 2nd & 4th Tuesday of each month only.

HbA_{1c} is performed on first Monday of each month.

Blood Tests to diagnose the cause of fever viz. Complete Blood Count, Peripheral Blood Smear for Malaria, Widal Test for Enteric Fever, Typhidot for IgM and IgG antibodies, Dengue NS₁ antigen, Platelet Count, Serum Bilirubin are done daily.

Laboratory Services are not available on Saturday & Sunday

3. X-Ray

Monday to Friday from 09:00 AM to 05:00 PM

1. Sh. Baljit Singh : Sr. Technical Assistant

Computed Radiography (CR) System with Dry Imager as an attachment of 500mA Siemens X-Ray Machine of Siemens make was installed in Radiology Department of W.U.S. Health Centre (North Campus) on 1st September, 2015 and at present computer processed X-Ray Films are generated which are more accurate and reliable.

4. Dental Services At North Campus

Monday to Saturday from 09:00 AM to 12:00 Noon

Dr. Preeti Mahajan

Dr. Shalu Pruthi

Dr. Gaurav Vats

Root Canal Treatment is available daily

5. Ayurvedic Dispensary (Operaed By Muncipal Corporation Of Delhi)

Dr. (Mrs.) Shuchi Gauba, Chief Medical Officer (Ayurveda)

Timings :

Summer: *Monday to Saturday : 08:00 AM to 02:00 PM*

Winter : *Monday to Saturday : 09:00 AM to 03:00 PM*

6. Malaria Detection Clinic (Operaed By Muncipal Corporation Of Delhi)

Sh. Dharamveer Sisodia, Assistant Malaria Inspector

Timings :

Monday to Saturday : 09:00 AM to 05:00 PM

7. Emergency Treatment:

W.U.S. Health Centre (North Campus) in addition to routine treatment also provides emergency treatment to the employees of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated. They are evacuated to the nearest hospital in Basic Life Support Ambulance. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

8. Ambulance Service:

The Health Centre provides Basic Life Support Ambulance service to the patients in emergency round the clock.

List of Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (North Campus)

S.No	Name of the Employees	Designation
1	Mr. M.P. Aneja	Section Officer
2	Ms. Neelam Arya	Sr. Assistant
3	Mr. Parvesh Kumar	Assistant
4	Mr. Sanjay Kumar Sharma	Junior Assistant
5	Mr. Harish Singh Ghughthyal	Junior Assistant
6	Mr. Mayur Kumar	Junior Assistant
7	Ms. Neha Sharma	Junior Assistant (Contract)
8	Ms. Ruchi Sharma	Junior Assistant (Contract)
9	Mr. Amit Kr. Singh	Junior Assistant (Contract)
10	Mr. Jitendra	Junior Assistant (Contract)
11	Ms. Raagini Rohatgi	Junior Assistant (Contract)
12	Mr. Sri Pal Giri	Office Attendant
13	Mr. Narender Singh	Office Attendant (Contract)
14	Mr. Mukesh Kumar	Driver (Contract)
15	Mr. Jai Prakash Soni	Driver
16	Mr. Suresh	Driver
17	Mr. Sher Singh	Driver
18	Ms. Deviki Kumari	Female Attendant (Superannuated on 30.04.16)
19	Mr. Rajeev Kumar	Attendant
20	Mr. Ramakant	Attendant
21	Ms. Ramwati	Unskilled Labourer
22	Mr. Ajay Kumar Mishra	Attendant, MTS (Contract)
23	Mr. Lal Chand	Attendant, MTS (Contract)
24	Ms. Sunita	Attendant, MTS (Contract)
25	Mr. Vishal Thakur	Attendant, MTS (Contract)
26	Ms. Manju Meena	Attendant, MTS (Contract)
27	Ms. Kiran	Attendant, MTS (Contract)
28	Mr. Tulsi Ram Verma	Mali
29	Mr. Chhitar Mal Meena	Mali, MTS (Contract)

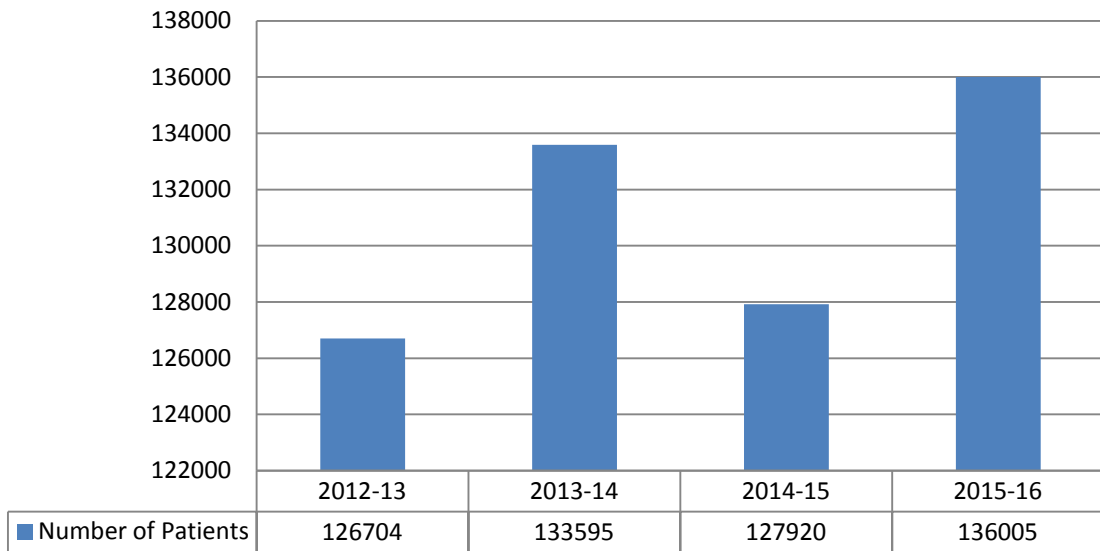
List of Para-Medical Staff of W.U.S. Health Centre (North Campus)

S.No	Name of the Employees	Designation
1	Mr. Rajan Dua	Pharmacist (will superannuate on 31.05.16)
2	Mrs. Poonam Sachdeva	Pharmacist
3	Mr. Mukesh Hasija	Pharmacist
4	Mr. Surendra Kalra	Pharmacist
5	Mr. Satya Prakash	Pharmacist
6	Mr. Neeraj Gupta	Pharmacist
7	Mr. Ajay Gupta	Pharmacist
8	Mr. Anil Kumar Duhan	Pharmacist
9	Mr. Ram Parvesh	Pharmacist
10	Mr. R.S.K. Nair	Physiotherapist
11	Ms. Meenakshi Nair	Physiotherapist
12	Ms. Kiran Sharma	Physiotherapist (Contract)
13	Mr. Baljit Singh	Senior Technical Assistant
14	Mrs. E. Raymond	Nurse
15	Ms. Geeta Devi	Nurse
16	Ms. Jyoti Bhardwaj	Nurse (Contract)
17	Ms. Mala	Nurse (Contract)
18	Ms. Reema	Nurse (Creche, Contract)
19	Ms. Vandana Varun Stone	Nurse (Creche, Contract)
20	Mr. Navjeet Gupta	Optometrist (Contract)
21	Ms. Shilpa Singh	Technical Assistant
22	Mr. Gopal Datt Tewari	Technical Assistant (Contract)
23	Mr. M.C. Joshi	Dresser
24	Mr. Vishan Kumar	Dresser
25	Mr. Ashok Karmakar	Dresser
26	Mr. Anand Kumar	Dresser
27	Mr. Deepak Pathak	Dresser
28	Mr. Balram Mahto	Dresser
29	Mr. Krishan Kumar	Ward Boy
30	Mr. Samuel Joseph	Ward Boy (Contract)
31	Mr. Ram Gopal	Ward Boy (Contract)

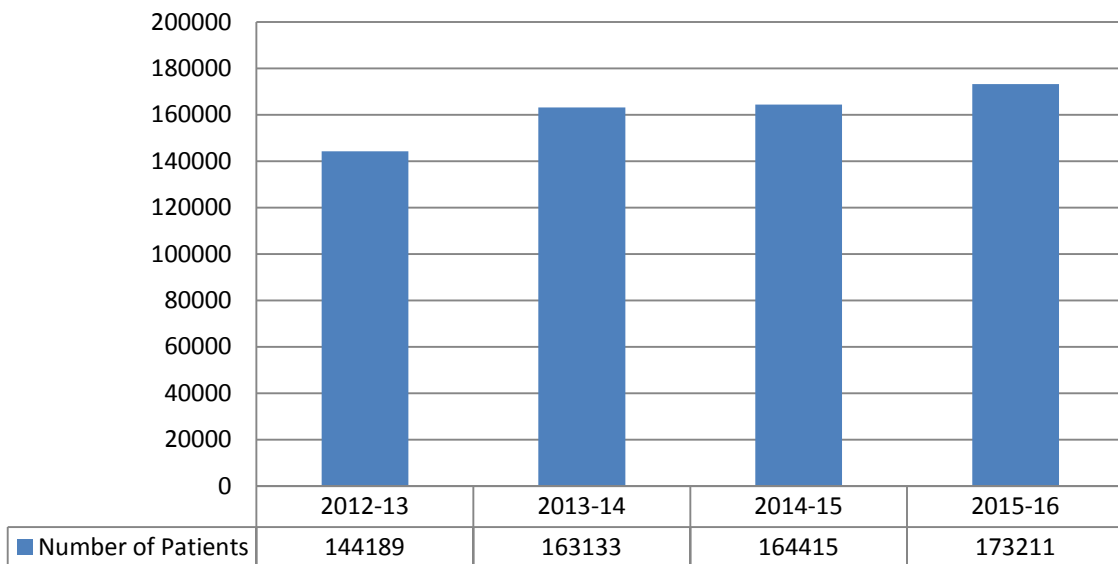
**Summary of OPD Attendance & Clinical Services of W.U.S.
Health Centre (North Campus)**

S.No.	OPD Services	2012-13	2013-14	2014-15	2015-16
1	OPD Attendance Morning GDMO's	69890	70199	67996	70551
2	OPD Attendance Evening, GDMO's	26978	32457	30274	33840
3	OPD Attendance Emergency	2386	2331	2152	2457
4	OPD Attendance ENT	1672	1010	3631	3717
5	OPD Attendance Cardiology	1749	1673	1787	1623
6	OPD Attendance Psychiatry	636	719	612	606
7	OPD Attendance Neurology	387	291	319	319
8	OPD Attendance Ophthalmology	4219	4683	3885	4014
9	OPD Attendance Orthopaedics	3349	3860	3933	5390
10	OPD Attendance Paediatrics	1358	548	669	537
11	OPD Attendance Dermatology	3958	4838	5126	5729
12	OPD Attendance Dental Surgery	5368	5445	6241	6070
13	OPD Attendance Optometry	4754	5541	1295	1152
	Total	126704	133595	127920	136005
	Clinical Services (Physiotherapy/Nursing/Dressing/ ECG/Pathology/X-Ray)				
14	OPD Attendance Physiotherapy	12475	12584	12819	13520
15	OPD Attendance Nursing Station	8865	11786	16861	18922
16	OPD Attendance Dressing Room	8245	7902	7058	6690
17	OPD Attendance ECG	790	821	2005	4457
18	OPD Attendance Pathology Lab	111904	127919	125672	129123
19	OPD Attendance X-Ray	1910	2121	0	499
	Total	144189	163133	164415	173211

OPD Services of W.U.S. Health Centre (North Campus)

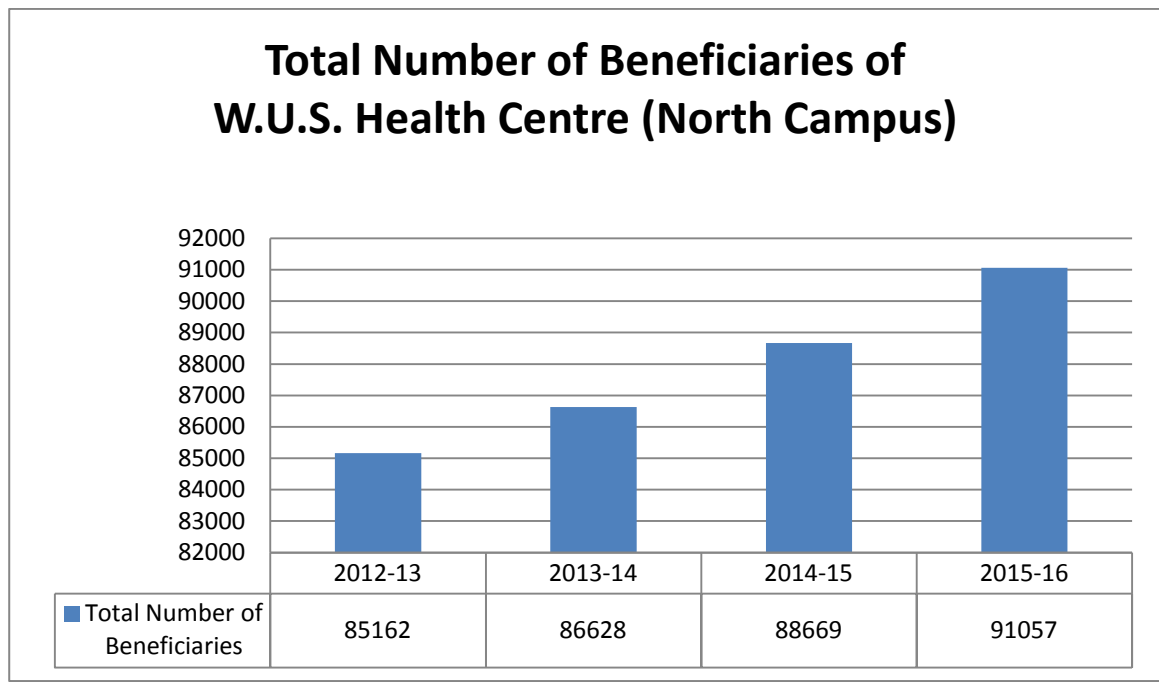


Clinical Services of W.U.S. Health Centre (North Campus)



Membership Details of W.U.S. Health Centre (North Campus)

Nomenclature	2012-13	2013-14	2014-15	2015-16
Regular Members	72047	72816	73585	74727
Retired Lifetime Members	9238	9312	9386	10162
Retired Yearly Members	880	1679	2478	2505
Resident Students	2017	1640	2097	2163
Non-Resident Students	980	1181	1123	1500
Total Membership	85162	86628	88669	91057



Infrastructure at W.U.S. Health Centre (North Campus)

S. No.	Room For	No. of Rooms
1	O.P.D	13
2	Reception	1
3	Dressing Room	1
4	Nursing Station	1
5	ECG Room	1
6	Office	3
7	Pharmacy	1
8	Medical Store	2
9	General Store	1
10	Record Room	1
11	Laboratory	1
12	Dental Room	1
13	X-Ray Room	1
14	Emergency Room	1
15	Toilets	9
16	Disabled Friendly Toilet	1
17	Conference Room	1
18	Doctors Rest Room	1
19	Doctors Lounge	1
20	Physiotherapy	1
21	Ayurvedic Dispensary	1
22	Malaria Detection Clinic	1

W.U.S. Health Centre (South Campus)

The WUS Health Centre (South Campus) was established on 2nd January, 1978. The Health Centre started functioning at D-25-D, South Extension Part II and was subsequently shifted to a larger accommodation in F-47, South Extension Part-I, New Delhi. The Health Centre shifted to a residential flat in the South Campus in May, 1987 and to its present building in January, 1990.

W.U.S. Health Centre (South Campus) caters to approximately 9000 beneficiary clientele. Approximately 100 patients avail W.U.S. Health Campus, South Campus facilities per day six days a week.

Health Centre Timings of W.U.S. Health Centre (South Campus)

1. Monday to Friday:

09:00 A.M. to 05:30 P.M.

2. Saturday:

09:00 A.M. to 03:00 P.M.

3. Sunday:

Closed

List of Doctors of W.U.S. Health Centre (South Campus)

1. Medical Officer Incharge

- Dr. Rinku Mathur : M.B.B.S Medical Officer
(11:30 A.M. to 05:30 P.M.)

2. Medical Consultant on Contract

- Dr. V.P. Garg : M.B.B.S, MD (Ped) Medical Consultant (C)
(09:00 A.M. to 03:00 P.M.)

3. Part -Time Medical Officers:

- Dr. Aneet Wadhwa : M.B.B.S Part-time Medical Officer
02:30 P.M. to 05:30 P.M.
- Dr. Renu Verma : M.B.B.S, MS Part-time Medical Officer
09:00 A.M. to 12:00 P.M.

List of Part-Time Specialist of W.U.S. Health Centre (South Campus)

1. Ophthalmologist

Dr. Tarun Kapoor : M.B.B.S., M.S.(Ophthalmology)

Timings:

Monday, Thursday : 03:00 PM to 05:00 PM

Wednesday : 09:00 AM to 11:00 AM

2. Dentist

Capt (Dr.) N. K. Pahwa : B.D.S.

Timings:

Tuesday, Wednesday, Thursday : 02:00 PM to 04:00 PM

Facilities Available at W.U.S. Health Centre (South Campus)

1. Physiotherapy Services

Ms. Vertika Goel :Physiotherapist (on Contract) 09:30 A.M. to 03:30 P.M.
(Monday to Saturday)

2. Clinical Pathology Laboratory (Monday to Friday 9.00 A.M. to 5.30 P.M.)

Ms. Nirmala Kumari : Senior Technical Assistant

- Sample collection is done between 09.30 AM to 11.30 A.M. only
- Routine Blood, Urine, Stool Tests are done from Monday to Friday
- Blood Sugar Test is done on Tuesday & Thursday
- Liver Function Test, Kidney Function Test, Lipid Profile, Rheumatoid Factor are done on Thursday

3. Homeopathy Dispensary (managed by Municipal Corporation of Delhi)

Dr. G.G. Wadhvani : Chief Medical Officer (Homeopathy) NCT of Delhi

Mr. Sunil Kumar : Nursing Assistant (Homeopathy) NCT of Delhi

4. Emergency Treatment

W.U.S. Health Centre (South Campus) in addition to routine treatment also provides emergency treatment to the employees and students of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated.

They are evacuated to the nearest hospital in Basic Life Support Ambulance. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

5. Ambulance Service:

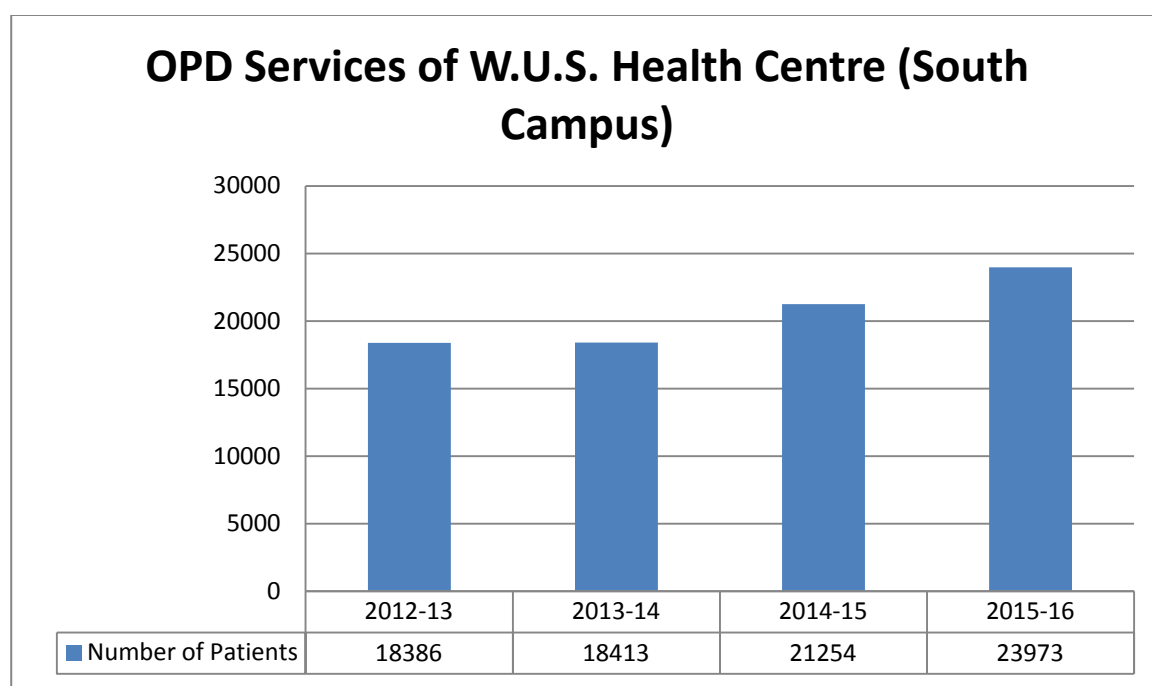
The Health Centre provides Ambulance service to the patients in emergency from 09:00 A.M. to 05:00 P.M. The Ambulance is equipped with Basic Life Support facilities.

List of Para-Medical, Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (South Campus)

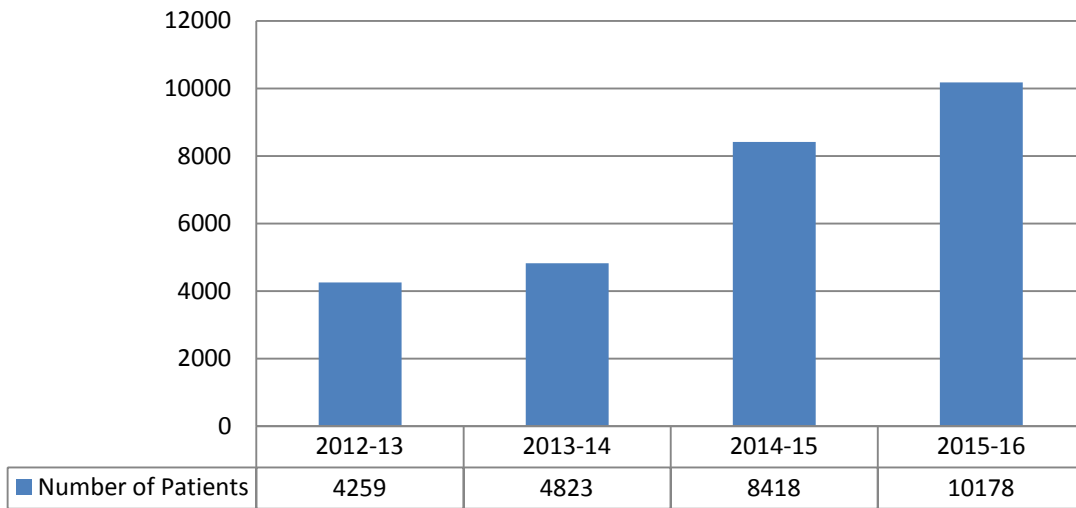
S.No	Name of the Employees	Designation
1	Ms. Vertika Goel	Physiotherapist on Contract
2	Ms. Nirmala Kumari	Sr. Lab. Technical Assistant
3	Ms. Kanta Wadhawan	Nurse
4	Mr. Mukesh Kumar Kush	Pharmacist
5	Mr. Deepak Sharma	Pharmacist
6	Mr. Devendra Kumar Sagar	Pharmacist
7	Mr. Pramod Kumar	Pharmacist on Contract
8	Ms. Babli Adhikari	Female Attendant
9	Mr. Arvind Kumar Pankaj	Junior Assistant on Contract
10	Ms. Savita	Junior Assistant on Contract
11	Mr. Rakesh Kumar Sagar	Dresser on Contract
12	Mr. Ved Parkash	Driver on Contract

Summary of OPD Attendance & Other Clinical Services of W.U.S. Health Centre (South Campus)

S.No	Clinical Services	2012-13	2013-14	2014-15	2015-16
1	OPD Attendance GDMO's	16235	16565	19242	21605
2	OPD Attendance Ophthalmology	811	855	816	1124
3	OPD Attendance Dental Surgery	853	993	1196	1188
4	OPD Attendance Gynecology	487	548	307	56
	Total	18386	18413	21254	23973
	Clinical Services (Physiotherapy/Nursing/Dressing/ ECG/Pathology)				
5	OPD Attendance Physiotherapy	2425	2749	2553	2987
6	OPD Attendance Nursing Station	192	270	152	72
7	OPD Attendance Dressing Room	492	572	586	484
8	OPD Attendance ECG	82	70	69	157
9	OPD Attendance Pathology Lab	1068	1162	5058	6478
	Total	4259	4823	8418	10178



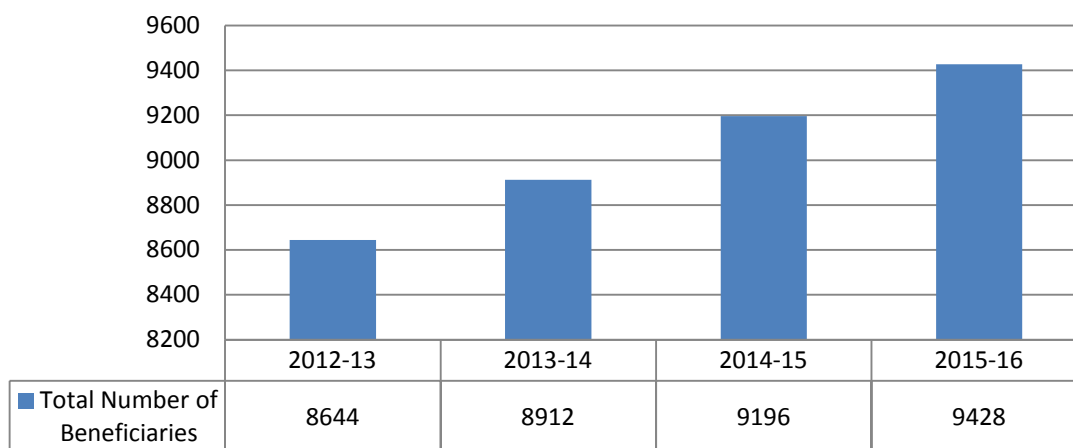
Clinical Services of W.U.S. Health Centre (South Campus)



Membership Details of W.U.S. Health Centre (South Campus)

Nomenclature	2012-13	2013-14	2014-15	2015-16
Regular Members	7330	7525	7720	7843
Retired Members	822	903	1009	1092
Resident Students	469	458	452	470
Non-Resident Students	23	26	15	23
Total Membership	8644	8912	9196	9428

Total Number of Beneficiaries of W.U.S. Health Centre (South Campus)



Infrastructure at W.U.S. Health Centre (South Campus):

S. No.	Room For	No. of Rooms
1	OPD Chambers	3
2	Reception	1
3	Dressing Room	1
4	Nursing Station	1
5	Office	1
6	Pharmacy	2
7	Store	2
8	Laboratory	2
9	Dental Room	1
10	Toilets	3
11	Doctors Lounge	1
12	Physiotherapy	2
13	Homeopathy Clinic	1

W.U.S. Health Centre (West)

W.U.S. Health Centre (West) was established in May, 1983 at Shivaji College, Ring Road, Delhi-110027. There are approximately 8000 members of W.U.S. Health Centre (West). The Health Centre opens five days a week and approximately 50 patients attend OPD per day.

Health Centre Timings of W.U.S. Health Centre (West)

1. Monday to Friday:

09:00 A.M. to 03:00 P.M.

2. Saturday and Sunday:

Closed

List of Doctors of W.U.S. Health Centre (West)

1. Medical Officer

- Dr. T.K. Chumbak, M.B.B.S. Medical Officer

Facilities Available at W.U.S. Health Centre (West)

1. Clinical Pathological Testing:

- Ms. Pusplata Kakkar Sr. Technical Assistant

Pathological Testing is available on Monday, Wednesday & Friday from 09:00 AM to 03:00 PM

2. Emergency Treatment

W.U.S. Health Centre (West Delhi) in addition to routine treatment also provides emergency treatment to the employees of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

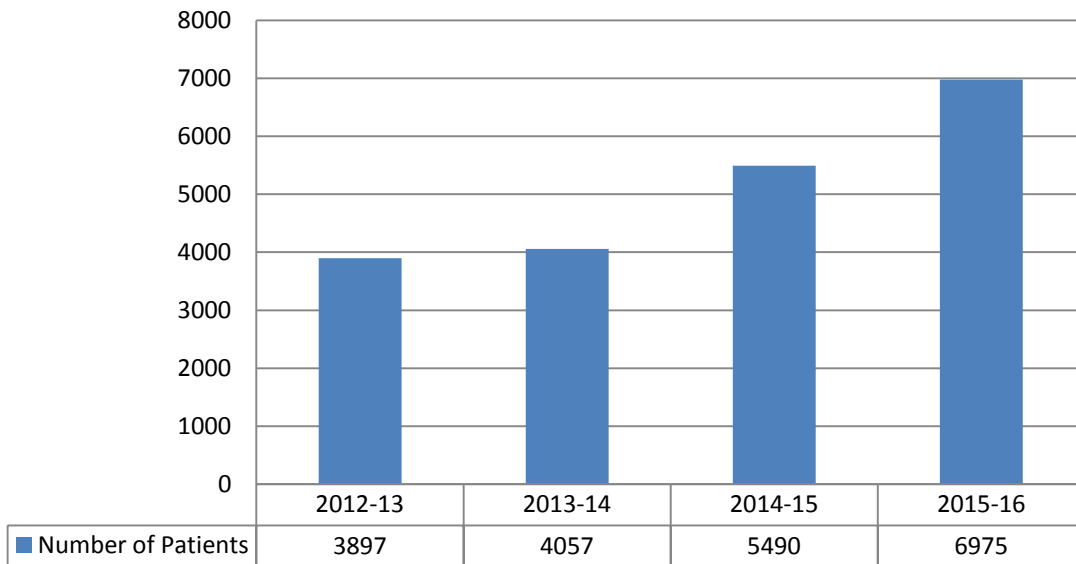
List of Para-Medical, Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (West Delhi)

S.No	Name of the Employees	Designation
1	Mr. Mukesh Kumar Gupta	Pharmacist
2	Ms. Neeru Wadhwa	Pharmacist
3	Ms. Pushplata Kakkar	Senior Lab Assistant
4	Ms. Geeta Devi	Female Attendant
5	Mr. Naresh Chander	Assistant
6	Ms. Karuna Aggarwal	Junior Assistant
7	Mr. Balcharan	Office Attendant
8	Mr. Sunder Lal	Safai Karamchari

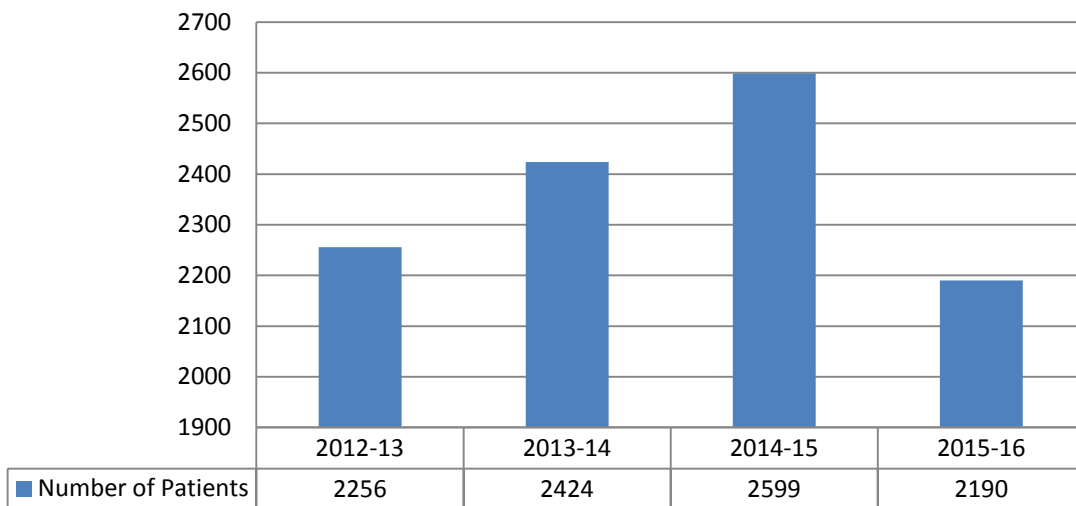
OPD Details of W.U.S. Health Centre (West)

S.No.	Clinical Services	2012-13	2013-14	2014-15	2015-16
1	OPD Attendance	3897	4057	5490	6975
	Total	3897	4057	5490	6975
	Clinical Services (Pathology)				
2	OPD Attendance Pathology Lab	2256	2424	2599	2190
	Total	2256	2424	2599	2190

OPD Services of W.U.S. Health Centre (West)

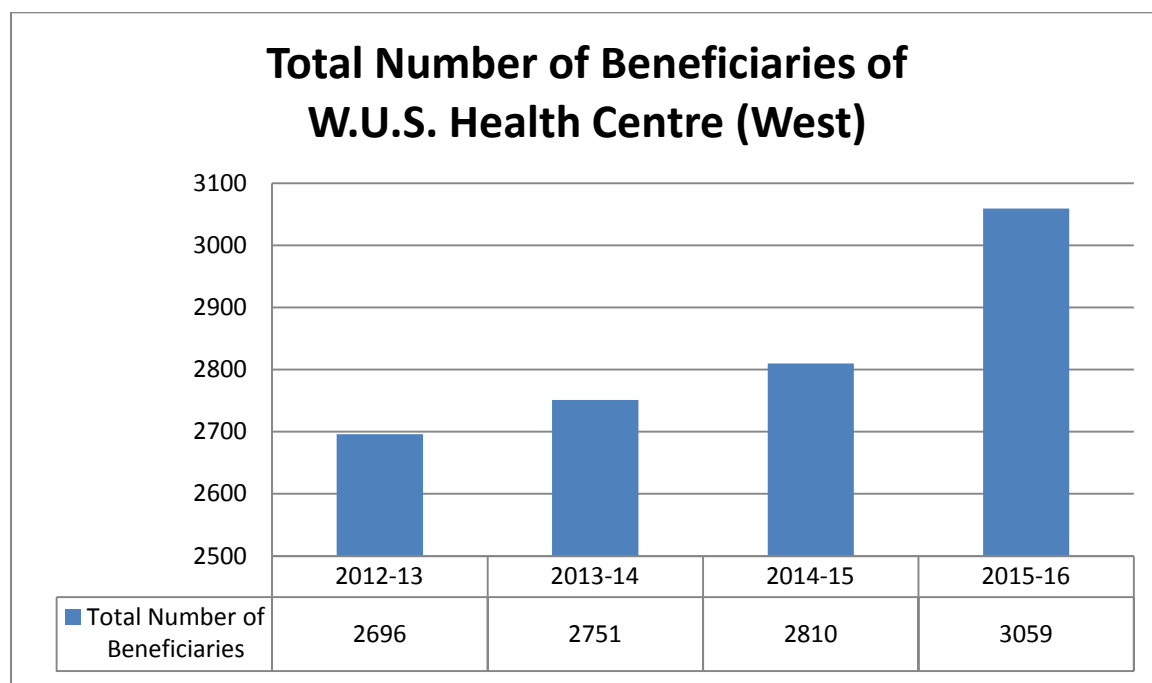


Clinical Services of W.U.S. Health Centre (West)



Membership Details of W.U.S. Health Centre (West)

Nomenclature	2012-13	2013-14	2014-15	2015-16
Regular Members	2140	2160	2180	2375
Retired Members	536	569	602	634
Students	20	22	28	50
Total Membership	2696	2751	2810	3059



Infrastructure of W.U.S. Health Centre (West Delhi)

S. No.	Room For	No. of Rooms
1	Doctor's Room	1
2	Office	1
3	Pharmacy	1
4	Medical Store	1
5	Laboratory	1

W.U.S. Health Centre (East)

W.U.S. Health Centre (East) was established on 30th March, 1986. The Health Centre started functioning at C-9/8, Krishna Nagar, Delhi and subsequently shifted in Oct, 2004 to Dr. B.R. Ambedkar college campus, Staff Quarters 2 & 3 Yamuna Vihar, Delhi-110094. W.U.S. Health Centre (East) caters to approximately 3300 beneficiaries clientele. Approximately 40 patients avail W.U.S. Health Centre (East) facilities per day five days a week.

Health Centre Timings of W.U.S. Health Centre (East)

1. Monday to Friday:

09:00 A.M. to 03:00 P.M.

2. Saturday and Sunday:

Closed

List of Doctors of W.U.S. Health Centre (East)

1. Medical Officer:

Dr. J.K. Siddhartha, M.B.B.S

Sr. Medical Officer

Facilities Available of W.U.S. Health Centre (East)

1. Clinical Pathological Testing

- Ms. Pusplata Kakkar Sr. Technical Assistant

Clinical Pathological Testing in W.U.S. Health Centre (East) is available on Tuesday & Thursday from 09:00 AM to 03:00 PM

2. Emergency Treatment

W.U.S. Health Centre (East Delhi) in addition to routine treatment also provides emergency treatment to the employees and students of the University of Delhi. The patients are provided first aid when they visit the Health Centre in emergency and are referred to University empanelled hospitals in case it is indicated. In emergency the employees of their own can also seek treatment at University of Delhi empanelled hospitals.

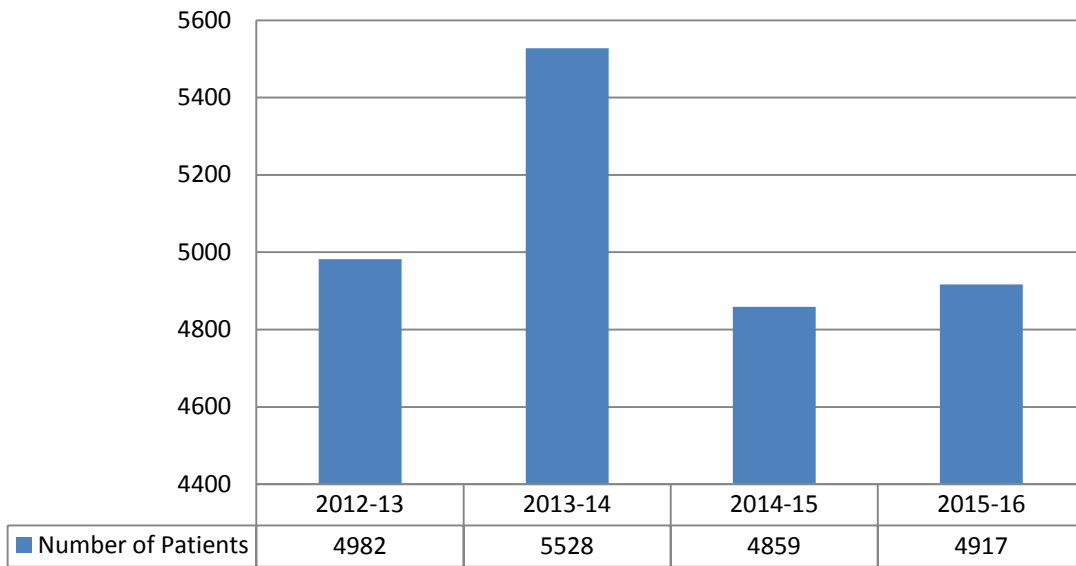
List of Para-Medical, Ministerial & Non-Ministerial Staff of W.U.S. Health Centre (East)

S.No	Name of the Employees	Designation
1	Mr. Surender Singh	Pharmacist
2	Mr. Deepak Kumar Saksena	Pharmacist
3	Mr. Mukesh Kumar	Junior Assistant (Contract)
4	Mr. Charat Singh	Dresser
5	Ms. Munni Devi	Female Attendant
7	Mr. Jagbir Singh	Safai Karamchari
8	Mr. Naresh Kumar	Safai Karamchari

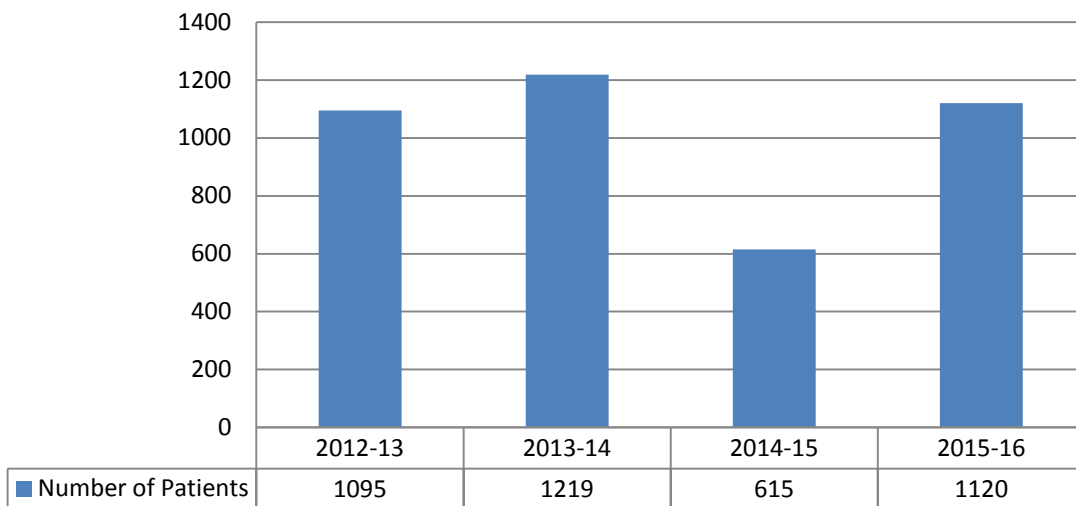
OPD Details of W.U.S. Health Centre (East)

S.No.	Clinical Services	2012-13	2013-14	2014-15	2015-16
1	OPD Attendance	4982	5528	4859	4917
	Total	4982	5528	4859	4917
	Clinical Services (Pathology/Dressing)				
2	OPD Attendance Pathology Lab	626	734	88	126
3	OPD Attendance Dressing	469	485	527	994
	Total	1095	1219	615	1120

OPD Services of W.U.S. Health Centre (East)

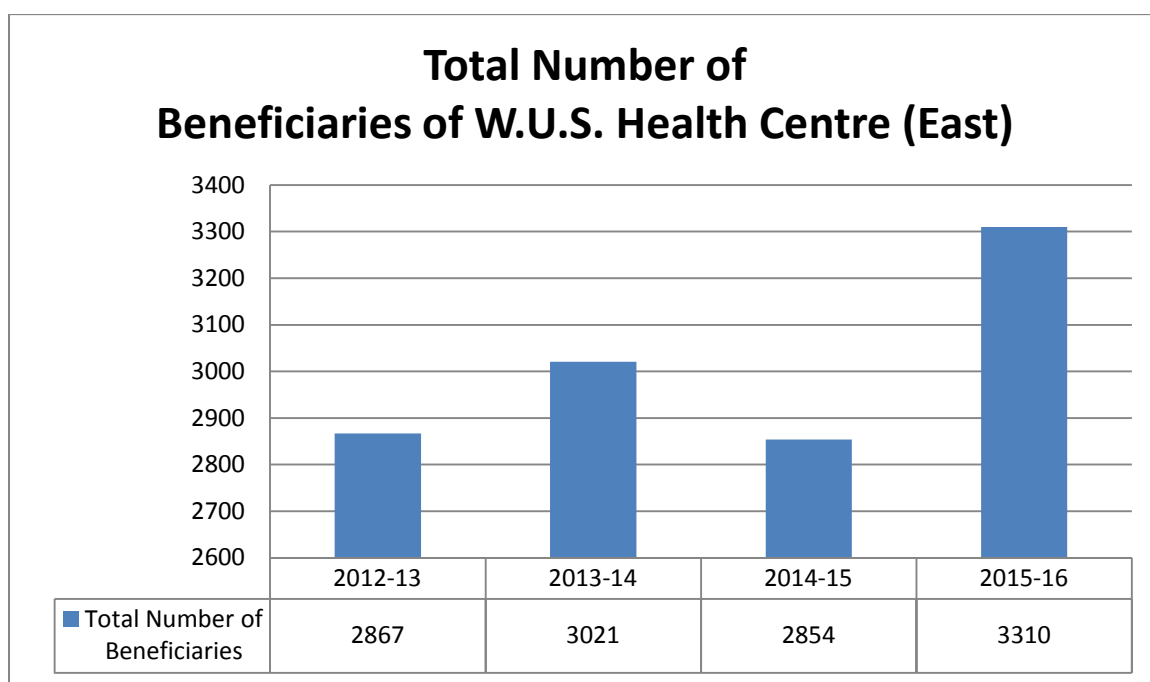


Clinical Services of W.U.S. Health Centre (East)



Membership Details of W.U.S. Health Centre (East)

Nomenclature	2012-13	2013-14	2014-15	2015-16
Regular Members	612	624	636	643
Retired Members	184	197	210	217
Students	2068	2200	2008	2450
Total Membership	2867	3021	2854	3310



Infrastructure of W.U.S. Health Centre (East):

S. No.	Room For	No. of Rooms
1	Doctor's Room	1
2	Dressing Room	1
3	Office	1
4	Pharmacy	1
5	Medical Store	1
6	Laboratory	1
7	Toilets	4

Other Information

1. Quality Enhancement Measures Undertaken by W.U.S. Health Centre [1.4.4] :

Quality Enhancement Measures undertaken through regular Continuing Medical Education (CME) programs.

2. Does W.U.S. Health Centre Organize Orientation/induction programme for new staff [2.2.1] : Yes

3. W.U.S. Health Centre's policy on inviting experts to deliver lectures and/or organizing seminars for the employees [2.3.5] :

W.U.S. Health Centre regularly invites faculties/experts to deliver lectures in Continuing Medical Education (CME) programs. Total 12 CMEs were held during 2015-16.

4. Does W.U.S. Health Centre encourage learning by using e-learning resources [2.3.6]:

Yes

5. Does W.U.S. Health Centre has provision for services of counselors for psycho-social guidance [2.3.10] :

Yes, facility of Psychiatrist available. Total number of patients benefited by psycho-social guidance were 606 during 2015-16.

6. Does W.U.S. Health Centre encourage diversity in its recruitment [2.4.3] : Yes

Department/School	% of employees from the same University	% of employees from other University within the state	% of employees from Universities outside the state	% of employees from other countries
W.U.S. Health Centre	25%	Nil	75%	Nil

7. Policies to academically recharge and rejuvenate the Doctors [2.4.6] :

Doctors attend the Continuing Medical Education Programs, national conferences and are sent for in service training

8. What % of Doctors were invited as resource persons in workshops/seminars [2.4.9] :

20% Approx

9. Whether mechanism for redressal of grievances of the patients exists [2.5.8] :

Yes, The patients write down their complaints in the complain register and redressal of their grievances is done in time bound manner.

10. How does W.U.S. Health Centre promote the participation of doctors in extension activities including participation in NSS or NCC [3.6.3] :

Team of Doctors, Nurses and paramedics participate in Gayanodaya Express trains, Antardhwani, NSS camps, NCC camps. Students joining NSS and NCC camps are medically examined, vaccinated and medical fitness certificates are issued.

11. Whether W.U.S. Health Centre has on the job training facilities [3.7.2] :

Yes

12. W.U.S. Health Centre computing facilities [4.3.2] :

Number of nodes/computer with internet facilities are 09.

13. LAN Facility available [4.3.2] : Yes

14. Whether Health Insurance Facilities available or not [5.1.10] :

Patients suffering from serious diseases can avail the facilities of Empanelled hospital of University of Delhi without seeking referral from W.U.S. Health Centre.

15. Locations of W.U.S. Health Centres [11] :

S. No.	Location	Address
1.	W.U.S. Health Centre (North Campus)	33, Chattra Marg, University of Delhi, Delhi-110007
2.	W.U.S. Health Centre (South Campus)	Benito Juarez Marg, University of Delhi, South Campus, Delhi-110021
3.	W.U.S. Health Centre (East Delhi)	Staff Quarter, Dr. B R Ambedkar College, Main Waziarabad Road, Delhi-110094
4.	W.U.S. Health Centre (West Delhi)	Shivaji College, Raja Garden, Delhi-110027

16. Whether emergency care facility available [12] :

Yes, W.U.S. Health Centre (North Campus) has 3 observation beds in emergency room for day care of the serious patients around the clock.

17. Residential Facility for Non-Teaching Employees [12] :

Yes, Residential facility is provided by University of Delhi

Name	Designation	Address
Dr. Sunil Thakur	Chief Medical Officer	C-19 (29-31), Teachers Flats, University of Delhi, Delhi-110007
Dr. S. S. Dugtal	Senior Medical Officer	D-4 (29-31), Probyn Road, University of Delhi, Delhi-110007
Mrs. Neelam Arya	Senior Assistant	D-7/8, Cavalry Lane, University of Delhi, Delhi -110007
Sh. Satya Prakash Sharma	Pharmacist (Medical Store)	9A/56, WEA, Karol Bagh, Delhi-10005
Sh. Ram Parvesh	Pharmacist	C-92, Reids Line, University of Delhi, Delhi-110007

18. Facilities for Person with Disabilities [12] :

- a. Provision of Ramps at the entry of buildings of all the four W.U.S. Health Centre campuses.
- b. Disabled Friendly Toilets at W.U.S. Health Centre (North Campus).

19. Waste Management Facility [12] :

Available at W.U.S. Health Centre (North Campus, South Campus, East Delhi, West Delhi).

20. Number of Working Days during 2015-16 [18] : 366 Days

21. Whether Feedback System exist [42] : Yes